

Critical Operations Update 1

August 7, 2017

Dear IACLEA Members: Below is an important and timely update for all members.

New Headquarters:

As you know IACLEA has moved our Headquarters to 1110 Bonifant Street #220 in Silver Spring, MD, 20910. We have changed our phone number to 1-855 4-IACLEA (1-855 442-2532). This number is toll free in the United States. All email addresses for IACLEA staff will stay the same: sriseling@iaclea.org, dburke@iaclea.org, jallison@iaclea.org, mgosser@iaclea.org, ewelsh@iaclea.org, jbronson@iaclea.org, jleonard@iaclea.org, gfitzgerald@iaclea.org. Association Resources staff Priscilla Shisler, Andrea Carter, Tessa O'Sullivan will no longer be supporting IACLEA post August 8th. The OFFICIAL opening of the Silver Spring Headquarters is September 1, 2017.

New Website:

Our new website address will remain www.iaclea.org and is scheduled to be completed by the end of the month – with the new site ready following Labor Day on Tuesday, September 5th. To transition from the old site to the new site – it is going to be necessary for us to close out certain segments of our operations. You will experience some disruption of services August 7th-August 28th.

Renewing Your Membership August 7th-August 28th:

During this time, if you need to do something on the website – it may or may not function. If you are renewing your membership August 7th – August 28th, do so by emailing info@iaclea.org and staff will send you the proper link. This will be a fluid situation, so the links will be changing – therefore using info@iaclea.org to renew your membership will be the most effective way to do so.

Disconnecting Connections:

The very popular program IACLEA Connections, which links member-to-member and communities-to-communities, will be out of service August 11th – August 28th.

IACLEA's Mobile APP:

Our new APP will be functioning during this time – however the membership features will not.

Communications That You Will Receive:

The electronic newsletters (quarterly Corporate Partner electronic newsletter and monthly IACLEA e-Newsletter) will be published on schedule. The three-times-per-week electronic News Digest will be published on schedule, without disruption. And the July/August *Campus Law Enforcement Journal*, which presents the Annual Report and the Annual Conference recap, will be published on time. It mailed August 3rd.

Our New Look:

All of this disruption will be worth it, we believe. The new website has a modern look and logical navigation that will improve visitors' experience on the site. Thank you for your patience.

Always Forward, Sue Riseling Executive Director