

IACLEA Course: “Managing Critical Incidents for Higher Education Campuses: A Multi-Disciplinary, Community Approach”

Frequently Asked Questions

What is the purpose of the course, “Managing Critical Incidents for Higher Education Campuses: A Multi-Disciplinary, Community Approach?”

This course is intended to introduce a higher education institution campus and community stakeholders to all-hazards, critical incident prevention, preparedness, response, and recovery roles and responsibilities as they affect higher education institutions.

What is the length of this course?

The course is designed for presentation over three consecutive days. The schedule will permit a one-hour lunch break and one 10-minute break each hour. Instruction time is 24 hours over the three-day period.

Who should attend this course?

The intended audience for this course includes stakeholders from within higher education institutions, including representatives from campus public safety, emergency management, campus Emergency Operations Center (EOC) staffs, campus administration, athletic departments and operators or large arenas/venues, campus environmental health and safety, public works, and student life/affairs. The audience also includes stakeholders from communities that host, surround, or neighbor higher education institutions. These include: fire services; Emergency Medical Services (EMS); law enforcement at the local, state, tribal, and federal levels; non-governmental organizations; local elected officials; public health; public works; and other local, state, and federal agency representatives that would be involved in a response to an incident at a higher education institution.

Are there any prerequisites for the course?

There are no prerequisites for this course. This course will prepare students who complete it to successfully pass the ICS-100 and 200 courses online.

What are the major benefits of attending this course?

This course trains campus public safety and administration personnel, community emergency response supervisors, and mid- to upper-level managers, as well as campus law enforcement officers and others involved in a response involving a higher education institution campus, in the skills necessary to effectively implement and manage a critical incident by applying and implementing an all-hazards, multi-disciplinary, command and management team approach as described in the National Incident Management System (NIMS), the Incident Command System (ICS), and the Multi-Agency Coordination Systems (MACS). The course has specific emphasis on the unique aspects of response to a critical incident on higher education institution campuses. The course concludes with a practical application, role-play exercise that is customized to the community in which the course is delivered.

What topic areas does the course cover and what is the structure and format of the course?

The course includes eleven distinct modules incorporating lecture, discussion, and group exercises. There are activities and exercises designed to allow participants to apply the

information covered during the module. A concluding table-top exercise is the final module of the course and allows participants to apply the materials covered during the course.

Module 0: Introduction

Module 1: Critical Incidents and Higher Education Institutions

Module 2: Anatomy of an Incident on a Campus—Preparedness and Prevention, Response, and Recovery

Module 3: Preparedness and Prevention—All-Hazards Considerations for Higher Education Institutions

Module 4: Initial Response—Critical Incident Considerations, Crisis Leadership, and Decision Making

Module 5: The Incident Command System—Role and Functions

Module 6: Managing the Expanding Incident

Module 7: Multi-Agency Coordination—Relationships, Roles, and Responsibilities

Module 8: Recovery Issues for Higher Education Institutions

Module 9: Review and Final Examination

Module 10: Putting It All Together—Final Exercise

How do I register for this course?

All registrations are done online at www.iaclea.org.

Go to www.iaclea.org

Click on **WMD/Campus Preparedness Tools** on the left side of the home page.

Click on **Incident Command Training Classes**.

Click on **Register**.

Enter the password: **officer&ics**

Complete the registration form.

If your registration is successful, you will receive an email with a confirmation page containing parking information and directions to the site. Print that page for your records.

How many students can attend each class?

Space is limited to 35 persons per class. If a class that you wish to attend is full, please check the web site for additional courses in your region.

Who should I call if I have any questions?

Contact: Christopher G. Blake, CAE, Campus Preparedness Project Director, at (860) 586-7517, ext. 565. E-mail: cblake@iaclea.org.