



# POLICE

UNIVERSITY OF DELAWARE

University of Delaware  
Police Department  
413 Academy Street  
Newark, DE 19716  
Phone: 302-831-2224  
Fax: 302-831-6871

## Agency Spotlight: University of Delaware Police Department



The University of Delaware is a state-assisted, privately controlled institution of higher education. The main campus is located in Newark and there are branch campuses located in Wilmington, Dover, Georgetown and Lewes. Over half of the 14,500 undergraduates live in residence halls on the Newark campus. The University of Delaware community is made up of over 24,000 people.

The University of Delaware Police Department staff consists of 168 personnel overall, made up of 50 sworn Police Officers, 1 sworn Constable, 13 non-sworn Security Officers, 8 911 Dispatchers, 6 administrative personnel, 40 part-time Cadets and 50 volunteer Emergency Medical Technicians. University Police Officers are sworn law enforcement officers of the State of Delaware and are certified by the Delaware Council on Police Training. They have full investigative and arrest authority on campus, as well as on contiguous streets and highways and elsewhere in the state as provided by law.

The University of Delaware Police Department is charged with providing a safe and secure environment for our campus community, and all members of the department are committed to providing proactive, progressive and professional law enforcement services. In addition to providing traditional police services on campus, members of the department are trained to understand the pressures and needs of students, faculty and staff. The department's mission is not only to enforce the law but also to educate students, faculty, staff and the visiting public as to how, in cooperation with the police, they can be better prepared to enhance their personal safety. An integral part of the educational process, UD police officers are often called upon to speak on a variety of topics including: sexual assault, drugs, crime prevention, personal and traffic safety. Our officers strive to develop and maintain a positive relationship with students, faculty and staff in order to ensure the safety and cooperation of the entire campus community.

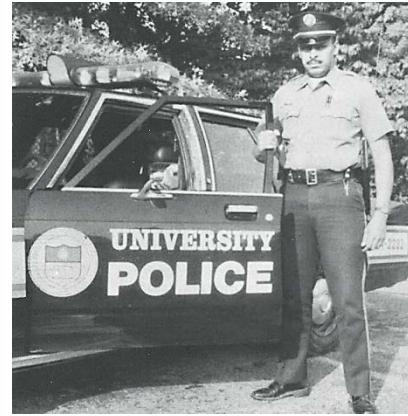


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**History** - The University of Delaware Police department was founded in 1965 as a Security Department employing 18 people. In 1972, UD officers began police academy training, and four years later, the Fraternal Order of Police (FOP) Blue Hen Lodge 7 was formed. In 1979, UD officers were sworn in as Special Officers by the Newark Police Department, and in 1981, the Security Department was renamed Department of Public Safety. In 1988, Title 14, Section 5104 was signed, granting UD the authority to appoint police officers. In 2002, the FOP began collective bargaining. UD Police were armed full time in 2008, and additional officers are hired (authorized strength of 50). Significant changes began in 2009, including the creation of the department's first K-9 units, SWAT team and dedicated Community Resource Unit. In 2015, the department was renamed as the University of Delaware Police Department.



**Mission** - The University of Delaware Police Department is committed to working with members of the University community and other law enforcement agencies in providing a collaborative approach to prevent crime, enhance safety and build trust with our stakeholders.

**Vision** - In order to accomplish our mission, members of the department will deploy innovative crime reduction strategies and community policing initiatives that are focused on the welfare of the public we serve. We are committed to delivering quality service, maintaining high ethical standards and fostering an atmosphere of P.R.I.D.E. in our quest to become a dynamic leader in campus law enforcement.

**Core Values** - P.R.I.D.E.

Professionalism – We encourage teamwork, innovation, and constant evaluation, and we pledge to adopt best practices in service to the community.

Responsibility – We will be accountable for our actions to earn trust and respect from the public.

Integrity – Ethical behavior is the cornerstone of public trust.

Dedication – We are committed to allegiance and devotion in the execution of our duties.

Excellence – The quality and distinction of our actions will make the Department of Public Safety an integral part of our prominent campus community.

**Patrol** - The University of Delaware Police Patrol Division provides police services 24 hours a day, every day of the year. The Patrol Division routinely patrols and responds to calls for service on campus property and contiguous streets throughout the City of Newark. Patrols are conducted by vehicle, on foot and by bicycle, to be more approachable and available for the community. Bicycle patrol also increases the capabilities of patrol using non-traditional patrolling of the campus community. Bike officers are highly mobile and capable of responding to and patrolling areas not accessible by vehicle. Bike officers are highly trained and certified in operating police mountain bikes.





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When not in use for a critical incident, the department also strategically deploys the mobile command post vehicle in high traffic areas as a crime deterrent. The mobile command post is equipped with telecommunications equipment, scene lighting, video surveillance technology and has a self-contained secondary power system to facilitate long deployments.



The primary functions of the Patrol Division are to provide a rapid response to in-progress incidents, document and investigate reports of criminal activity, and serve as a visual deterrent to crimes yet to occur. When not responding to calls from the community, officers engage in pro-active policing. This may include high visibility patrols in areas of concern, casual and positive interaction with members of the community, or enforcement of traffic and public order laws.



The Patrol Division is composed of 4 squads of officers, each led by a sergeant. Each squad works a rotating shift, allowing officers a chance to experience all facets of policing. Officers are designated a specific area or sector as their primary area of responsibility, enabling them to learn their specific sub-communities and interact with the public. Officers in the Patrol Division are often part of other specialized units, such as SWAT or the Honor Guard, and have the opportunity to make a difference in their community based on their individual strengths.



**Patrol Rifle Program** - As officers began to train for active shooter scenarios, the department realized the need to secure the appropriate weapons to be able to respond to these incidents effectively. Implemented in 2010, the patrol rifle program started with the acquisition of 10 Colt M16 rifles via the 1033 program. All 10 M16s were modified to prevent the weapon from being fired in full automatic mode. Over the next few years, the department began to acquire Smith and Wesson M&P 15's to replace the M16's, and now has a total of 39. Each Officer assigned to patrol now has an assigned rifle and the ability to respond appropriately to various threats. When not deployed by the officers or secured in racks in their patrol car, the rifles are secured in the armory vault which is protected by a card access system and video surveillance. The rifles are inspected annually by the armorer. Officers also qualify at the range at least bi-annually with both their handgun and rifle.





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**Drug Recognition Expert** - University of Delaware Police Officer Patrick McCloskey is one of nine Delaware law enforcement officers to complete an intensive training course to become a certified drug recognition expert (DRE). A DRE is a police officer trained to recognize impairment in drivers under the influence of drugs other than, or in addition to, alcohol. All DRE officers work statewide and can be called out to any DUI stop if a driver has failed the standardized field sobriety tests but does not have a measurable breath alcohol concentration. The DRE can perform a battery of tests to determine if other drugs may be causing the impairment. The DRE training process requires nearly 100 hours of classroom and field training, and officers must have completed the Standardized Field Sobriety Testing (SFST) course and have SFST field experience. To become DRE certified, officers must attend a two-day intensive pre-school and a seven-day classroom training school, complete the field certification process and score 100 percent on the final exam.



**K-9** - The University of Delaware has 2 Police/K-9 teams, with handlers and trainers receiving national certification from the National Police Canine Association. The K-9s are trained in explosive detection, as well as building and area searches. The University of Delaware K-9 unit officers patrol campus in high-visibility patrol and targeted enforcement. The K-9 teams are also used for building searches prior to high profile events such as football games and dignitary visits. The K-9 teams also regularly assist other police agencies. The K-9 teams train often, and renew their national certifications every year.



**Event Management** - The department supports more than 450 events each year, including home football games, basketball games, concerts, DUI checkpoints, and commencement. Officers are also tasked with providing security for VIP visitors such as the Vice President, state governors, distinguished speakers and local celebrities. At high profile events such as football and commencement, the department is responsible for traffic management and overall safety for over 20,000 people. In preparation for these types of events, the department utilizes National Incident Management System and Incident Command System framework to coordinate efforts with numerous state, local and university agencies / departments. On site during the event, the department operates a command post with representatives from all participating entities. There, all representatives utilize the Federal Bureau of Investigation's Virtual Command Center to securely coordinate efforts and share information in real time.





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**Community Outreach** - The Community Resource Unit (CRU) is tasked with proactive patrol on bikes, foot and in vehicles addressing quality of life complaints within the campus community. The unit presents community programs to the University and surrounding communities and assists other law enforcement agencies within the state with special initiatives. The unit is often called upon to assist the Criminal Investigations Unit with surveillance and apprehension of wanted subjects and other specialty assignments that the department needs to have completed outside of uniform patrol. During the time period of September 2014 through August 2015, CRU provided a total of 154 presentations to the University community. CRU oversees the department's two Student Programs - the Cadets and the University of Delaware Emergency Care Unit. The Community Resource Unit administers the Rape Aggression Defense (R.A.D.) program and Community Police Academy. The unit also coordinates the department's participation in National Night Out, and maintains the department's Facebook and Twitter accounts.



**R.A.D.** - R.A.D. is a female self-defense program designed to combat sexual assaults and rapes. This program was created for the average woman who chooses to use the option of physical self-defense. It is available to all female students, faculty, and staff (full- and part-time). R.A.D. is taught by certified instructors and is endorsed by the International Association of Campus Law Enforcement Administrators.



**Community Police Academy** - The Community Police Academy is a new initiative aimed at providing citizens with the opportunity to receive eight weeks of both classroom and field instruction on the various responsibilities facing UD Police officers. Attendees are made aware of the procedures and techniques used by officers in a variety of scenarios, together with the rationale and justification in support of these procedures or techniques. Open to students, faculty, staff and the community, the academy features an overview and tour of the department, instruction on defensive tactics, special unit demonstrations, crime scene management, evidence processing, and the opportunity to ride along with an officer and engage in target practice.





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**Cadets** - The purpose of the University of Delaware Police Cadet Program is to ensure the safety and welfare of the campus community, to serve the residents and visitors of the community, and to assist the Department's full-time and sworn officers. The Cadet Program is also a crucial element to the department's overall goal of community policing and building trust with the University community. Cadets accomplish this by maintaining a visual presence about the campus and providing a wide range of services for the community. Cadets are degree seeking students who are mature, ambitious, and organized. A University of Delaware Police Cadet is one who is able to perform his or her duties with the upmost degree of integrity, independence, and considerable discretion. As part-time employees of the police department, cadets patrol campus, provide safety escorts, secure buildings, monitor security cameras, dispatch in the 911 Communications Center, and provide event security among other assignments.



**Escort Service** - A free walking escort service is available for students, staff and faculty to or from any University property or contiguous street, and specific areas off campus that immediately border the Late Bird bus route. Cadets utilize the University's bus service as the primary mode of transportation for UD's escort service. In other circumstances, depending on the length of trip, Cadets will walk individuals to their final destination. Late Bird bus stops are regularly reviewed for safety and lighting and are patrolled by University Police officers. The escort service is designed to enhance safety and peace of mind for those who must walk after dark. This service is available during the hours of darkness every night of the week.



**Emergency Care Unit** - The University of Delaware Emergency Care Unit (UDECU) is an award-winning, student-run volunteer organization, committed to providing professional emergency medical care. In addition to serving the UD campus, UDECU responds to emergencies in the surrounding community of Newark when needed. UDECU responds to emergencies 24/7. Staffed at all times with a minimum of two Delaware state and nationally registered Emergency Medical Technicians, UDECU EMTs respond to everything from sprained ankles, to cardiac arrests, to severe traumas.





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**Joint Agency Alcohol Initiative** - Together, the City of Newark Police Department, and the University of Delaware Police Department have developed a task force designed to combat alcohol related issues in the University and City communities. The goals of the joint agency alcohol initiative are to reduce the amount of underage drinking that occurs on and off campus, reduce excessive alcohol consumption, and address order maintenance issues that affect the City and University communities. Relationship building with our stakeholders, University/City administration, University of Delaware students, City of Newark residents, and others who may be impacted is the key to program success. The goals of the initiative will be achieved through aggressive program implementation with a focus on education/outreach, media involvement, partnerships, and enforcement. The initiative culminates in an annual conference called the Newark Nightlife Partnership that is geared toward educating professionals in the service industry. This years' conference brought a nationally recognized and powerful speaker, Sarah Panzau, to campus. Sarah has appeared before 90,000-plus people to tell her story and recently became a member of the Anheuser-Busch speakers bureau. Anheuser-Busch has given Sarah the ability to walk thousands of people coast to coast through her journey ([sarahsjourney.com](http://sarahsjourney.com)). This year also included free server's training sponsored by Delaware Alcohol and Tobacco Enforcement required to obtain an Alcohol Beverage Commission Card and to also recertify those who needed recertification. There were also 30 minute sessions focused on local laws and ordinances, state laws, fictitious identification awareness, security and disruptive / intoxicated patrons.

**CIU** – The UDPD Criminal Investigations Unit (CIU) is primarily assigned cases and investigations relative to felonious crimes and misdemeanors along with administrative investigations not cleared through preliminary investigations. CIU assists in preparing cases for prosecution, performs follow-up on original cases along with assisting the uniformed patrol division in investigations including collection, preservation and analysis of physical evidence, as well as interviewing of witnesses and suspects. Detectives of the CIU receive specialized training in case management, evidence collection techniques, crime scene investigation, forensic evidence processing, interview/interrogation techniques and criminal intelligence. They investigate most significant incidents that occur on the University of Delaware campus. The CIU is also home to the department's crime analysis program. Ever expanding, this program utilizes statistical, demographic and geographic analysis of incident data to help direct patrol activities with the goals of crime prevention and effective enforcement.





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**Agency Partnerships** - UD officers participate in several multi-agency collaborations including the New Castle County Police, Delaware State Police, Governor's Task Force, Federal Bureau of Investigations Joint Terrorism Task Force, United States Marshals Fugitive Task Force, Drug Enforcement Administration Task Force and the Newark Police Joint Street Crimes Task Force. UD officers also participate in collaborations with many non-law enforcement entities including Special Olympics of Delaware, the University of Delaware Office of Student Wellness and Health Promotion and the State of Delaware Office of Highway Safety.



**Professional Standards and Development** - Following policy and procedures is paramount to our success. We have a robust Early Warning System (IA Pro / Blue Team) in place and we thoroughly investigate all complaints received from the public or other employees.

**Accreditation** - It is important to the community that its police department adheres to the highest standards of the law enforcement profession. Our Department is accredited by the International Association of Campus Law Enforcement Administrators (we are the only accredited university police department in the state), the Commission on Accreditation for Law Enforcement Agencies (we are one of nine out of 52 police agencies in the state) and by the Delaware Police Accreditation Commission.



**Training** - is crucial to the development of our officers. The Delaware Council on Police Training (COPT) requires 16 hours per year for each officer certified in the State of Delaware. University of Delaware police officers average over 40 hours of in-service training per year. The University of Delaware Police Department also provides professional in-service training to police officers across the state and region, including but not limited to:

Michael Nila - Nobility of Policing, Gordon Graham – Creating Loyal Customers, Dr. William Lewinski – Force Science, Jermain Galloway – High in Plain Sight / You Can't Stop What You Don't Know, Dr. Kevin Gilmartin – Emotional Survival for Law Enforcement, Jennifer Frank – The Many Faces of Facebook, Lee Struble / Steve n Grant – Effective Communications, Howard Powers – Blue Courage and Jill Winters – 21<sup>st</sup> Century Policing: Pro-Active Solutions to the President's Task Force Report.





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**Honor Guard** - The Department maintains an honor guard unit comprised of a select group of highly motivated officers. The honor guard represents the department at regional funerals and various ceremonies including University of Delaware football games and Wilmington Blue Rocks semi-professional baseball games. The honor guard trains regularly at the Delaware State Police Training Academy.



**Administrative Services** - Equally important to the success of the department's mission as any uniformed member is the corps of administrative personnel who manage financial services, records, recruitment and employment, and time and attendance. Financial Services oversees the Department's budget and billing. The Recruitment and Employment section is responsible for the administration of all full-time hiring processes for the Department, including Police, Security, Communications and Administrative positions.



Records management is responsible for maintaining all police reports, court documents and various other records. The Time and Attendance section is responsible for management of payroll and scheduling for all employees.

**Communications Center** - The University of Delaware Police Department operates one of nine Public Safety Answering Points (PSAPs) in the State of Delaware. All 911 calls that are placed from the campus phone system are answered by the University of Delaware Police Communications Center (UCOMM). The University also maintains a network of over 400 dedicated emergency phones that utilize the 911 system to put people directly in touch with a UDPD 911 Dispatcher. Whenever an emergency call is received in the Communications



Center, the location is presented to the dispatcher answering the call and on the corresponding map as well. UCOMM handled over 19,000 calls for service each year that were documented within the dispatch system, approximately 15,000 of which required the assignment of a police or security officer to the incident. The PSAP is also responsible for monitoring life safety alarms, security alarms, access control systems and CCTV that require response and dispatch to various incidents that impact the safety and security of the university community.

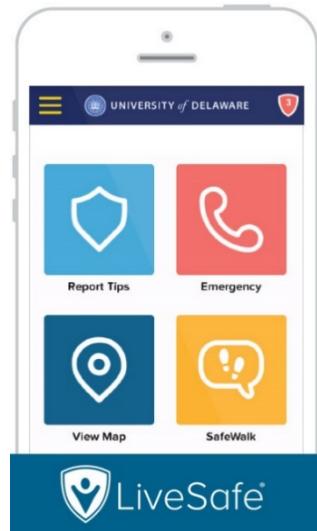


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**LiveSafe** - The University of Delaware has launched a smartphone safety app that assists us to preventing crime and enhances response to incidents, helping make students even safer while on campus. The app, called LiveSafe, modernizes communication between the campus community and safety officials by leveraging key components of smartphone technology, including GPS-location, camera, and text capabilities. It allows UD students, faculty and staff to seamlessly contact the University of Delaware Police Department (UDPD) for a range of safety issues. LiveSafe's core features include quick tip submittal, via text, with picture and video attachments, including the option to stay anonymous. It is capable of live chat with safety officials, fast access to emergency phone numbers that initiate location tracking when dialed, a comprehensive safety map that pinpoints incidents on or near campus, and a peer-to-peer location monitoring with concurrent group chat feature called Safe Walk. Additionally, the app users can receive important broadcast notifications sent by UDPD.



**Cameras** - Camera Technology has proven an invaluable resource to law enforcement over time. Numerous cases at UD have been solved because of them, and many incidents are prevented because of attentive monitoring by our 911 Dispatchers.

- **In-Car** – The department has 12 cameras that are placed on the dash of all marked patrol vehicles. These cameras also include audio from a microphone the officers attach on their uniform. In addition to being activated at will by the officer, the cameras automatically start recording when the vehicle's emergency equipment is activated.
- **Video Surveillance Initiatives** - The department has a state-of-the-art IP surveillance camera system on campus. This network of approximately 400 cameras is an integral crime-fighting tool. Serving as a force multiplier, the cameras are monitored 24/7 by trained dispatchers who are able to detect and deter crime while also providing important information to officers responding to incidents in the field. Started in 2010, with thirty cameras, the leadership of the department quickly realized the tremendous value the cameras had on solving crime. As new buildings were constructed and existing facilities were renovated, the department aggressively expanded the network of cameras. The cameras are actively monitored by Public Safety Aides during the hours when students are enjoying the many restaurants and shops that comprise the campus. UDPD works very closely with Newark PD in sharing data and archived information from the cameras to ensure all potential leads are developed for unsolved criminal and traffic cases.





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**Security Services / Satellite Campuses** - The Security Services division provides many services including event security, escorts, building checks, etc. The Department also maintains a security presence on the Wilmington Campus and the Hugh R. Sharp Campus in Lewes, with the Security Services Administrator overseeing the uniformed security services division for those areas. The department currently employs one Constable and 5 Security Officers at the Lewes Campus and one Police Officer at the Wilmington Campus. Constables are commissioned by the State of Delaware and have the same duties and powers as law enforcement officers. In addition to supervising the Security Officers, the Lewes Constable patrols, responds to calls for service, conducts investigations, makes arrests, completes incident reports, testifies in court hearings, assists outside law enforcement agencies, provides medical transports and executes active warrants. The Lewes Constable also enforces procedural rules and regulations, ensures the personal safety of staff, visitors and property and maintains security and safety for the southern campus. In addition, the Lewes Constable plans and assesses needs for special events held on campus and consults regularly with the dean, facilities manager, Virden Center manager, local law enforcement officials and city officials to evaluate safety and security needs and procedures for Sharp Campus. The Wilmington campus serves a largely older adult student population through the Osher Lifelong Learning Program, as well as special events and conferences with attendance ranging from a handful to several hundred participants.



**SWAT** - The University of Delaware Special Weapons and Tactics team provides the department and the community with tactical response to critical incidents, including hostage incidents, armed barricaded subjects, high risk warrant service, high risk vehicle stops, dignitary protection and any crisis situation or operation deemed appropriate by the command staff. The SWAT team is a lifesaving tool that provides the department with capabilities beyond the training and experience of a normal patrol officer. Through a rigorous selection process, intensive training and state of the art equipment, SWAT officers are prepared to work under the most hazardous conditions and in the most stressful situations. SWAT conducts regularly scheduled training sessions to maintain proficiency with firearms, tactical method and operational decision making. Training includes modules on hostage rescue, critical incident management and specialized skill sets. Each member is basic SWAT certified, has conducted advanced SWAT training in terrorist environments and is certified in basic hostage negotiations. Joint training with outside agencies, such as the Newark Police Department and the Delaware State Police, is also conducted to maintain interoperability between agencies.





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**Results** - Over the past decade, the University has made a tremendous investment in Public Safety. Because of this, the department has been able to implement several new initiatives and augment existing practices such as the patrol rifle program, SWAT unit, K9 unit, Community Resource Unit, Criminal Investigations Unit, video camera project, crime analysis, federal partnerships and grant opportunities that put additional officers on patrol during peak times for service. The University of Delaware's commitment to Public Safety is reflected by the results delivered by the members of our department. Part 1 crimes have been significantly reduced on campus. So far this year, they are down by 16% and ultimately, down 53% over the past six years.

